GUIDE TO INSURANCE DISCOUNTS NEGOTIATED FOR WNCBC MEMBERS

On behalf of its Members, WNCBC has negotiated discounts and other benefits with three companies that sell insurance specifically tailored for the buildings and contents of Village Halls and other similar Community Buildings. This document gives details of the companies, the discounts offered and the procedure for obtaining quotations.

To benefit from the deals on offer, WNCBC members should obtain quotations from more than one of the companies listed to ensure that you have a comparison on price. *Please make sure the companies know that you are a member of the Consortium to be given the discount.* Members will need to ensure that the quotations obtained are comparative in terms of the risks that they cover.

Members are responsible for submitting the correct details of their requirements to the Insurance Companies. They are also responsible for evaluating the quotations and the acceptance of any quotation.

It must be stressed that the WNCBC cannot offer financial advice or guidance in the selection of a company for the insurance needs of your Hall or Community Building and equally, WNCBC does not favour or recommend any particular company.

Set out below are the results of negotiations with three firms but there may well be other insurers in the market that you could deal with and possibly achieve a better package. It is the responsibility of each member to obtain quotations and to enter into a contract with their chosen company.

The suggested procedures for obtaining quotations are set out here.

If you have any queries, please email: sarahwncbc@btinternet.com

The Insurance Companies

The Insurance Companies that have offered discounts to members in return for their insurance business are as follows (in alphabetical order):

Insurance Company	Underwriter
Allied Westminster (Insurance Services) Ltd	Aviva
Allied House, Holgate Lane, Boston Spa. LS23 6BN	
Norris and Fisher Insurance Brokers Ltd 34a Hiltingbury Road, Chandlers Ford, Eastleigh, Hampshire. SO53 5SS	Ansvar
Insure Your Village Hall 18A Drake Crescent, Chippenham, Wiltshire SN14 0XH	ProSight

The Deals on Offer

Company	Offer to Members of the Consortium
Allied Westminster	 7% discount for members of the Consortium Additional discounts for holding the Hallmark Standard Additional discounts for a three-year commitment.
Norris and Fisher	 Minimum of 5% discount. Option of a further 15% for a three-year undertaking, subject to conditions. Possible additional discount if member obtains a lower premium for a comparable quotation which can be evidenced.
Insure Your Village Hall	10% premium discount for members of the Consortium for the duration of their policy Additional discounts of up to 15% for those achieving Hallmark accreditation Additional 5% discount for those entering a three-year long-term undertaking No claims discounts

Obtaining a Quotation

- Start Early. It is recommended that Members start off the process of obtaining quotations at least five weeks before the date on which your existing insurance is due to expire.
- Be clear on what you wish to insure i.e. buildings, contents, public liability, employers' liability, stocks, loss of revenue, legal expenses, loss of rent, etc. etc.
- Decide upon the companies that you are going to obtain a quotation from. It may be worth contacting all three, but this decision is yours.
- Contact the selected companies to obtain a quotation. They will require you to complete an
 application form. The arrangements for this differ from company to company and are set
 out below.

Allied Westminster (Insurance Services) Ltd

Contact: Any member of the *Village Halls Insurance Team*. Address: Allied House, Holgate Lane, Boston Spa. LS23 6BN

To request an application form for a quotation

- Download from the web site
- By Telephone 01937 845245
- Web Site www.villageguard.com
- Email insurance@alliedwestminster.com
- State that you are a member of the Consortium



Completing the application form

- Complete the Application Form and send it back to Allied Westminster at the address shown above.
- Applications can be completed on-line.
- State on the Application Form that you are a member of the Consortium

Queries on the application form

• If there are any queries on the completed Application Form Allied Westminster will contact you.

Receiving the quotation

- Allied Westminster will send you a quotation by post.
- Ensure that the quotations you obtain are on a like for like basis.
- Query with each company any aspects of the quote that you do not understand.
- Select the best quotation for your Hall or Community Building.
- Enter into verbal negotiations as necessary.

Going on cover

• Accept Quotation – send by post, fax, email or telephone.

Norris and Fisher (Insurance Brokers) Ltd

Contact Village Halls Insurance Team

Address 34a Hiltingbury Road, Chandlers Ford, Eastleigh, Hampshire. SO53 5SS

To request an application form for a quotation

- By telephone 02380 269009
- By Fax 02380 261525
- By Email contact@norrisandfisher.com
- Download online via web-site www.villagehallinsurance.co.uk
- State that you are a member of the Consortium.

Completing the application form

- By Post To the address given above
- Bv fax 01794 519111
- Online through the web-site. Complete and submit.
- State on the Application Form that you are a member of the Consortium (insert at end of form under further details)

Queries on the application form

 If there are any queries on the Application Form Norris and Fisher will contact you for discussion and clarification.

Receiving the Quotation

- A quotation will be emailed to you. Advance information by telephone if urgent and requested.
 The quotation will also be accompanied by a statement of fact so you can check the information you provided.
- Ensure that the quotations you obtain are on a like for like basis.
- Query with each company any aspects of the quote that you do not understand.
- Select the best quotation for your Hall or Community Building.
- Enter into verbal negotiations as necessary.

Going On Cover

• Accept the quotation – send by post, telephone or email.



Insure Your Village Hall

Contact Ed Huston

Address 18A Drake Crescent, Chippenham, Wiltshire SN14 0XH

To request an application form for a quotation

- Download from the web site or complete the online quote form
- By Telephone 0330 123 5990
- Web Site <u>www.insureyourvillagehall.co.uk</u>
- Email enquiry@insureyourvillagehall.co.uk
- State that you are a member of the Consortium

Completing the application form

- Complete the Application Form and send it back to Insure Your Village Hall by email or by post
- State on the Application Form that you are a member of the Consortium

Queries on the application form

• If there are any queries on the completed Application Form Insure Your Village Hall will contact you.

Receiving the quotation

- Insure Your Village Hall will send you a quotation by email.
- Ensure that the quotations you obtain are on a like for like basis.
- Query with each company any aspects of the quote that you do not understand.
- Select the best quotation for your Hall or Community Building.
- Enter into verbal or email negotiations as necessary.

Going on cover

Accept the quotation – send by post, telephone, text or email.

The Insured Value of Buildings

It is essential to have your village hall or community building insured for an accurate value of what it would cost for re-building. Many management committees have not had their halls or community buildings re-valued for many years and they are exposed to the possibility of under insurance. If a claim is made and the Insurer finds that there is underinsurance, it can result in the claim not being fully met. This can result in the Trustees becoming personally liable for any deficit.

To avoid under-insurance the three companies listed above have introduced or are considering the introduction of their own arrangements for a village hall or a community building to be valued for rebuilding. The schemes on offer are subsidised. The offer is as follows overleaf.



Company | Scheme for the valuation of Village Halls or **Community Buildings**

Allied Westminster

Allied Westminster has put together an easy-to-use online service for VillageGuard clients whereby Aviva nominated chartered surveyors will provide a Property rebuild Cost Evaluation with no site visit. Because thousands of Village Halls are insured through VillageGuard, Allied Westminster and Aviva bring you the entire solution for only £100+VAT - a fraction of the cost of a full survey. Please note that Allied Westminster does not keep ANY part of the Evaluation fee, the entire objective is an accurate and meaningful cover for Village Halls, to protect the Trustees from any liabilities related to potential underinsurance.

The Evaluation Module sits inside a Customer Login area. There are simple personalised forms together with an inbuilt messaging system, the ability to store and share photos, not least submit as many photos as possible to best present the property visually for the Evaluation. The system is powerful, comprehensive, and most importantly designed to keep things simple and in one place.

Further benefits on acceptance of the online Property Rebuild Cost Evaluation, are that Aviva have agreed to remove the condition of average from the policy for 5 years (from date of evaluation) AND also give 25% FREE additional buildings cover to increase protection in case of total loss.

If the Evaluation shows a lower rebuild cost than the current sum insured, Allied Westminster will arrange a pro-rata refund of premiums from the date of Evaluation. However, the sum insured may still increase as you will benefit from the additional 25% free cover and removal of the condition of average.

If the Evaluation shows a higher rebuild cost, Allied Westminster will provide detailsof the additional premium needed to increase the sum insured and give clients 7days to pay. Once payment is received, a new policy schedule will be issued showing the increased sum insured, including the 25% free cover and removal of condition of average.

After the evaluation, if clients decide to remain underinsured, they should be awarethat any future claims may not be paid in full, as the condition of average clause willremain on the policy - something this whole exercise aims to avoid.

In effect, Trustees don't have to worry about buildings underinsurance for 5 years, at a cost equivalent of only £24 per year with VillageGuard. Please note: Prices are subject to change.

Norris and **Fisher**

Clients can obtain a rebuilding valuation at a cost of £168. The Insurer then quarantees there will be no deductions from a claim for under-insurance. The valuation service is also available to those who are not clients of Norris and Fisher at a cost of £300. If insurance is subsequently arranged with Norris and Fisher they will refund £100 of the charge. Please note: Prices are subject to change.



Insure Your Village Hall

Insure Your Village Hall will provide a FREE buildings insurance valuation for policyholders who enter a 3-year long-term undertaking.

We will arrange a convenient time and date to visit the hall so that we can capture all of the relevant information to enable our nominated surveyors to prepare your Fire Insurance Reinstatement Assessment (FIRA).

The FIRA will be emailed to you and will enable you to check whether you are insured for the correct amount.

If you need to amend your sum insured:

- the sum insured on the policy will be adjusted to the correct figure
- if the difference is +/- £25,000 no adjustment to the premium will be made
- if the difference is in excess of +/- £25,000, you will be required to pay the appropriate additional premium or be sent the appropriate return premium by us.

The average clause in the policy will not apply to buildings if a valuation has been completed and the sum insured amended in accordance with the recommendation contained in the FIRA.

If you enter into a new three-year long-term undertaking at the expiry of the original, you will be entitled to another FREE valuation.